

Norman Psychology

COVID-19 Safety Policy (June 1, 2021)

All our doctors and staff have been fully vaccinated against COVID-19.

CDC Guidelines will be followed.

The doctors and staff at Norman Psychology understand the concerns and uncertainty you may still be experiencing during the Coronavirus (COVID-19) pandemic. We are committed to providing safe and reliable services to you and have implemented measures to ensure the health and well-being of you as well as our staff and doctors. We continue to offer several options for continued services to meet your individual circumstances.

Services

Our doctors offer secure telehealth or in-person sessions. Our goal is to continue to provide you with high quality and uninterrupted services in the most safe and comfortable way as possible.

In-Person Option

Masks are currently required in all the public areas of our building in order to protect vulnerable clients. Masking in each doctor's office will be decided according to CDC guidelines and the discretion of the doctor. Masks are available at the receptionist counter.

Please do not use this option if you have been exposed to anyone with COVID-19, are coughing or are running a fever, or have had any COVID-19 for 10 days prior to your appointment. Please choose the telehealth option instead.

You may wait for your doctor either in our waiting room wearing a mask or in your car by calling the office to let them know you have arrived for your appointment.

We currently ask adult clients to wait alone in our waiting room and for minors to only have 1 adult accompany them in the waiting room. This is to reduce the number of people in our waiting room.

Please call our office if you have any questions about this policy.

Telehealth (Tele-therapy) Option for Services

This option allows you to have a video session with your doctor. Keep in mind that your insurance plan may cover telehealth services differently from in-person services. Most of the insurance companies are covering this service presently. We can have our billing company check these benefits for your insurance and encourage you to do so as well.

We need your email address if you opt to do tele-therapy. The platforms our doctors are using allow you to use a tablet or computer or cell phone for this service and are HIPAA compliant. Access in a private room with secure wifi or with a hard-wired internet connection is recommended.

You also will need to read and to sign your doctor's Telepsychology/Telehealth policy which is available at www.normanpsychology.com. Our office staff will direct you how to return the signed policy to our office.

Our staff and doctors are committed to providing high quality and safe services for our clients. Please call our office with any additional concerns or questions.